

CLAIMS

What is claimed is:

1. A method of managing the provision of care to a client including use of a software program to ensure adherence to a wraparound process and including the involvement of a support team to provide care to the client, the support team including family members of the client, friends of the client, and other community members that know the client well, the method comprising the acts of:
 - inputting assessment data into a database using an assessment data entry page generated by the software program, the assessment data including strengths and needs of the client and of the support team;
 - displaying at least some of the assessment data on a plan of care data entry page generated by the software program; and
 - developing a plan of care by utilizing the plan of care data entry page as a framework for the plan of care.
2. A method as set forth in claim 1, and further comprising the act of authorizing the input of the assessment data by inputting authorization data indicating acceptance of the assessment data before the act of displaying at least some of the assessment data on the plan of care data entry page.
3. A method as set forth in claim 1 wherein the act of developing a plan of care includes inputting plan of care data into the database using the plan of care data entry page, the plan of care data including services/actions to be carried out for the provision of care to the client.
4. A method as set forth in claim 3, and further comprising the acts of:
 - displaying at least some of the services/actions on a planned actions data entry page generated by the software program; and

assigning planned actions to members of the support team and to professional care providers based on the services/actions displayed.

5. A method as set forth in claim 4 wherein the act of assigning planned actions includes inputting planned actions data into the database using the planned actions data entry page.

6. A method as set forth in claim 1, and further comprising the act of authorizing the input of the plan of care data by inputting authorization data indicating acceptance of the plan of care data before the act of displaying at least some of the services/actions.

7. A method as set forth in claim 1, and further comprising the act of authorizing the input of the planned actions data by inputting authorization data indicating acceptance of the planned actions data before the members of the support team members and the professional care providers provide care to the client.

8. A method as set forth in claim 1, and further comprising the acts of:

displaying at least some of the assessment data on a crisis plan data entry page generated by the software program; and

developing a crisis plan by utilizing the crisis plan data entry page as a framework for the crisis plan.

9. A method as set forth in claim 8 wherein the act of developing a crisis plan includes inputting crisis plan data into the database using the crisis plan data entry page, the crisis plan data including

crisis precipitators,

de-escalation techniques, and

team members available to assist in intervention for the client.

10. A method as set forth in claim 9, and further comprising the act of authorizing the input of crisis plan data by inputting authorization data indicating acceptance of the crisis plan data before the act of displaying at least some of the assessment data on the plan of care data entry page.

5 11. A method as set forth in claim 1, and further comprising the acts of:

inputting referral data representative of a potential client into the database using a referral data entry page generated by the software program;

displaying at least some of the referral data on an eligibility determination data entry page generated by the software program; and

10 making an eligibility determination of the potential client by utilizing the eligibility determination data entry page.

12. A method as set forth in claim 11 wherein the act of making an eligibility determination includes inputting eligibility determination data into the database using the eligibility determination page.

15 13. A method as set forth in claim 12, and further comprising the act of authorizing the input of eligibility determination data by inputting authorization data indicating acceptance of the eligibility determination data before the potential client becomes a client if the potential client is determined to be eligible for participation.

14. A method as set forth in claim 1, and further comprising the acts of:

20 inputting enrollment data into the database using a team member data entry page generated by the software program and an episode open data entry page generated by the software program, the enrollment data including team member data and episode open data; and

25 inputting diagnosis data into the database using a diagnosis data entry page generated by the software program.

15. A method as set forth in claim 5, and further comprising the acts of:

inputting progress note data using a progress note data entry page generated by the software program, the progress note data corresponding to the planned actions data.

16. A method as set forth in claim 1, and further comprising the act of inputting outcome measures data into the database using an outcome measures data entry page generated by the software program.

17. A method as set forth in claim 1, and further comprising the act of generating action items on a user's tickler list, wherein the action items are representative of tasks that need to be completed to allow the provision of care to progress.

18. A method as set forth in claim 1, and further comprising the act of generating reports, wherein the reports represent data input into the database.

19. A method as set forth in claim 1, and further comprising the act of ensuring fiscal responsibility in the provision of care.

20. A method as set forth in claim 19 wherein the act of ensuring fiscal responsibility includes the acts of

generating invoices based on progress note data, and
accounting for receipts.

21. A method of managing the provision of care to a client including use of a software program to ensure adherence to a wraparound process, the method comprising the acts of:

inputting data related to the provision of care to the client into a database using a first page generated by the software program; and

inputting further data related to the provision of care to the client into the database using a second page generated by the software program, wherein the software program prevents entry of the further data until the first page is authorized by at least one authorizing user.

22. A method as set forth in claim 21 wherein the data includes eligibility determination data and the further data is at least one of episode open data, team member data, diagnosis data, assessment data, crisis plan data, plan of care data, planned actions data, progress note data, outcome measures data, and episode close data.

23. A method as set forth in claim 21 wherein the data includes assessment data and the further data is at least one of crisis plan data, plan of care data, planned actions data, progress note data, outcome measures data, and episode close data.

24. A method as set forth in claim 21 wherein the data includes crisis plan data and the further data is at least one of plan of care data, planned actions data, progress note data, outcome measures data, and episode close data.

25. A method as set forth in claim 21 wherein the data includes plan of care data and the further data is at least one of planned actions data, progress note data, outcome measures data, and episode close data.

26. A method as set forth in claim 21 wherein the data includes planned actions data and the further data is at least one of progress note data, outcome measures data, and episode close data.

27. A method as set forth in claim 21 wherein the first page is authorized by inputting authorization data into the database.

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28. A method of developing a plan of care for a client including use of a software program to ensure adherence to a wraparound process and including the involvement of a support team to provide care to the client, the support team including family members of the client, friends of the client, and other community members that know the client well, the method comprising the acts of:

inputting assessment data into a database using an assessment data entry page generated by the software program, the assessment data including

a defined objective for the client,

strategies for achieving the defined objective,

behaviors exhibited by the client, and

strengths and needs of the client and of the support team;

displaying at least some of the assessment data on a plan of care data entry page generated by the software program; the act of displaying including the act of displaying each of the strategies for achieving the defined objective along with a list of the strengths and needs;

developing a plan of care by utilizing the plan of care data entry page as a framework for the plan of care, the act of developing a plan of care including the acts of

analyzing the strengths and needs listed,

formulating a goal statement for each of the strategies for achieving the defined objected based on the analyzed strengths and needs, and

inputting plan of care data based on the goal statements into the database using the plan of care data entry page.

29. A method as set forth in claim 28, and further comprising the act of prioritizing the strengths and needs before the act of displaying at least some of the assessment data.

30. A method as set forth in claim 28, and further comprising the acts of:

5 displaying additional assessment data on the plan of care data entry page, wherein the act of displaying includes displaying each of the behaviors that the client exhibits including a frequency of the behavior, a severity of the behavior, and a locale of the behavior;

evaluating the overall effect the goal statements have on each of the behaviors;

10 developing expected outcomes for the client based on the act of evaluating, wherein the act of developing expected outcomes includes inputting additional plan of care data into the database using the plan of care data entry page, the additional plan of care data including an outcome frequency of the behavior, an outcome severity of the behavior, and an outcome locale of the behavior.

15 31. A method as set forth in claim 30 and further comprising the act of redeveloping the plan of care if the expected outcomes are not analogous to the defined objective for the client.

32. A method as set forth in claim 28 and further comprising the act of inputting additional plan of care data into the database using the plan of care data entry page,
20 the additional plan of care data including services/actions the team members may perform to meet the goal statements for each of the strategies.

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